2nd Update: Cyber attack on our group companies

We inform you updated status about the current status of production and data breaches in North America regarding ransomware (ransom type virus) infection on internal servers managed by our group.

1. Production Activities

As reported in the "Cyber attack on our group companies" dated on September 12th, 2023, we promptly shut off the network connection of servers and other devices infected with ransomware, we took safety measures, and are still working to restore equipment and production functions. At present, with the exception of our production bases in Mexico, we have resumed production and delivery with alternative methods for system failures.

Regarding the delivery status to customers, our sales representative will contact you if there is an impact.

2. Date Breaches

We have confirmed that personal information and business files of employees at our North American subsidiary have been leaked. The cause is still under investigation, but we believe that it is highly likely related to this unauthorized access.

We are still investigating this matter, but as of today, we have not confirmed any leakage of our customer information. In the future, if new facts that should be shared are discovered, we will promptly disclose.

We sincerely apologize for the inconvenience and concern caused to those involved.

Inquiries regarding this matter Alps Alpine Corporation Corporate Communications Department https://www.alpsalpine.com/e/common/inquiry.html