

Purpose of the Policy

We, Alps Alpine Group, a global leader in the development of electronic components and systems, are committed to fostering innovation while upholding the highest standards of responsibility toward consumers and end-users.

Driven by our corporate vision, we envision a world where people and technology connect seamlessly - intuitively, naturally, and emotionally, creating a warm and inspiring environment. We build a future where our innovations "Beyond Expectations" inspire, touch the senses, and create a sustainable society. Our goal is to deliver the highest value to stakeholders, incorporating Corporate Social Responsibility (CSR) and Environmental, Social, and Governance (ESG) principles in everything we do.

As part of our commitment to sustainable development and ethical business practices, we aim to provide products and services that meet the diverse needs of consumers, prioritize safety, promote inclusivity, and ensure transparency.

We have established commercialization processes and systems conforming to various quality and safety standards and developed products that meet these standards for automakers worldwide.

Looking ahead, we will continue to introduce innovative and unique products and services that bring value to people, society, and the planet. Acting with integrity, we will always place quality and safety as our top priorities.

Delegation of Roles and Responsibilities

The Board of Directors of the Alps Alpine Group deliberates and resolves important matters, such as basic policies and measures to address issues related to consumer and end-user safety and satisfaction, by setting "Prioritization of consumer safety," "Promotion of product transparency and inclusivity," and "Realization of a customer-centric approach" as items of business materiality.

The adaptation of these policies and strategies to Alps Alpine's European environment covers consumer and end-user topics and sets targets to achieve our strategic goals.

The President and Representative Director of Alps Alpine Group holds the highest responsibility and authority for sustainability issues, including those related to consumer and end-user safety and satisfaction. A Director appointed by the President and Representative Director is responsible for overseeing all sustainability measures as the chair of the Sustainability Promotion Committee. Alps Alpine Global Headquarters assumes ultimate responsibility for these topics globally.

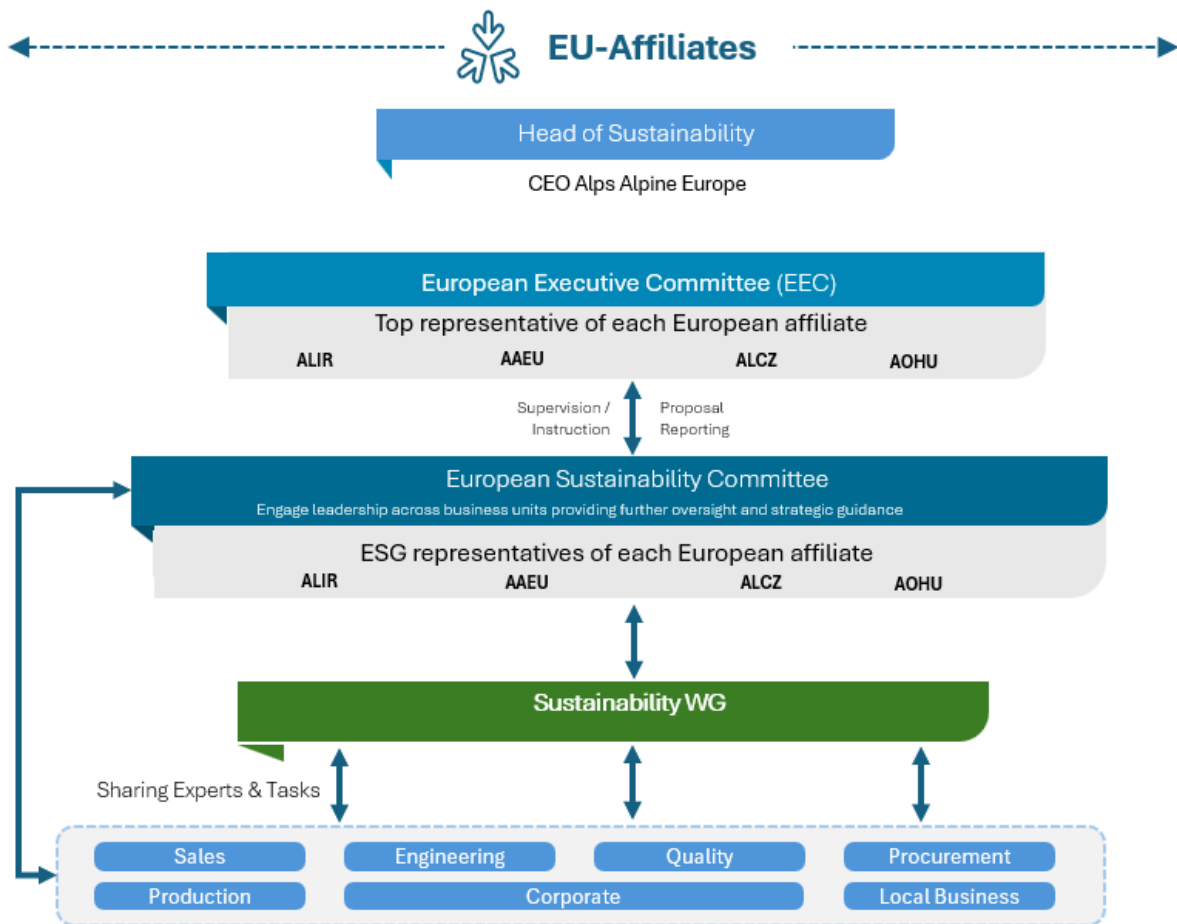
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European sustainability organisation consists of 3 levels:

To ensure highest level of leadership and commitment for ESG activities in Europe, CEO of Alps Alpine Europe GmbH takes overall responsibility for sustainability.

European Executive Committee (EEC) – European affiliates (Top representatives) under the supervision of CEO take highest responsibility for consistency of the implementation at each site.

European Sustainability Committee engages leadership across all the affiliates; provides further oversight and strategic guidance.



Glossary:

AAEU – Alps Alpine Europe GmbH

ALCZ - ALPS Electric Czech s.r.o.

ALIR - Alps Electric (Ireland) Ltd

AOHU – Alpine Electronics Manufacturing of Europe, Ltd

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Scope of the Policy

This policy applies to the entire Alps Alpine Group across Europe and its global supply chain. Its purpose is to ensure product quality, safety, and compliance with consumer and end-user requirements, as well as improving consumer and end-user experience throughout the entire product lifecycle - from design and development to sales and support.

The policy covers for all employees, business partners, and suppliers involved in the development, manufacturing, and distribution of our products, covering all phases of the product lifecycle and ensuring sustainable business practices.

Stakeholder Involvement

Alps Alpine sites in Europe maintains continuous communication with key stakeholders and conducts regular assessments to ensure alignment with their evolving needs and expectations. Key stakeholders include parent companies, employees, customers, and external providers.

Additionally, other relevant stakeholders such as government bodies, legal authorities, the European Union, NGOs, and the local community are considered. Stakeholder interests are taken into account when setting objectives and implementing measures, particularly based on analyses at the European level.

Alps Alpine sites in Europe are committed to providing our stakeholders with open and transparent information about our sustainability and safety performance. Relevant details will be published in the sustainability section of the European affiliates' annual report, and key performance indicators (KPIs) will be made available on companies' website.

Our focus on health and safety extends beyond our operations to the well-being of the communities and environments where our customers and end users are impacted. Alps Alpine sites in Europe take proactive measures to minimize adverse effects on local communities, the environment, and natural resources, ensuring that our products and processes align with high standards of sustainability and responsibility.

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Key Objectives and targets

We have defined the following regional strategic goals and objectives to align with global goals and contribute to their achievement:

- **Compliance** with Standards and Regulations
 Alps Alpine Group ensures that all products and services are designed, developed, and manufactured in full compliance with international safety standards, industry regulations, and legal requirements.
 General objective: Maintain valid suitable certifications
 Specific target: Maintain valid ISO 9001 & IATF 16949, ISO 14001, TISAX, ISO 26262 and SPICE certifications as applicable
- **Comprehensive** Quality Assurance
 We implement robust quality assurance mechanisms at every stage of the product lifecycle—from design and development to distribution and after-sales support—to deliver products that meet the highest quality standards.
 General objective: ensure employee awareness and understanding of significant product characteristics (legal/safety) and their proper management
 Specific targets:

 - Officially nominated and valid (certified) Product Safety and Conformity Representative function
 - Relevant employees positions attendance for regular training relating ISO 26262
- **Effective** Incident Management
 Our incident management protocols are designed to address safety concerns promptly and efficiently, including product recalls, consumer notifications, and thorough root cause analyses to prevent recurrence.
 General objective: keeping resolution deadlines for consumer and end-users' warranty claims – keeping G8D deadlines for product delivered to OEM or legal requirements deadlines for products launched on the market for consumers and end users.
 Specific target: Zero delay to close warranty claim

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Continuous monitoring and Validation

Special teams or functions, established at Alps Alpine sites in Europe, are responsible for coordinating and monitoring the achievement of relevant targets through regular reporting activities. Every site is obligated to report data related to consumer and end-user topics.

Each Alps Alpine site in Europe develops its own strategic proposal, which is subsequently reviewed in consultation with ALAP headquarters. Once it is confirmed that the proposal aligns with central guidelines, the top management at each site proceeds with its approval.

Performance Monitoring and Continuous Improvement

Key performance indicators (KPIs) have been established to assess the effectiveness of consumer protection initiatives, as outlined in the Key Objectives and Targets chapter above.

Progress is reviewed on a regular basis, with relevant and current topics incorporated into the Alps Alpine Group's annual Integrated Report, which is publicly available.

Reference to third-party standards or initiatives

Compliance with international standards is a critical aspect of the automotive industry, ensuring the safety, quality, and reliability of products. These standards help manufacturers manage risks, improve processes, and meet both regulatory and customer expectations. Below is an overview of key standards that form the foundation for functional safety, quality management, and cybersecurity in automotive production.

ISO 26262 – Functional Safety for Road Vehicles

Focuses on the safety of electronic systems in the automotive industry, reducing risks associated with system failures.

IATF 16949 – Quality Management for the Automotive Industry

Defines quality management system requirements with an emphasis on continuous improvement and defect prevention.

ISO 9001 – Quality Management Systems

Provides a framework for ensuring consistent product and service quality in line with customer and regulatory requirements.

ISO/SAE 21434 – Cybersecurity for Road Vehicles

Addresses cybersecurity risks in vehicle electronics to protect data and ensure user safety.

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Version History

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| 1 | First issue | 15/04/2026 |
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D. Sevcakova / M. Malek

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Ryoma Komuro

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